

Annual Pass Holder Terms & Conditions

- Membership privileges are available only on presentation of a current annual pass.
- Only those named and photographed on the pass are able to use their membership to gain free Auckland Zoo entry and discounts at Auckland Zoo and other approved places. A guest pass can also receive discounts.
- Your membership pass is non-refundable and non-transferable (except Flexi adult guest passes).
- An annual pass cannot be used in conjunction with Auckland Zoo Education (Discovery and Learning Centre) visits.
- Annual passes are not valid for admission after 4:15pm or for evening events/private functions unless specified.
- Other than free admission, membership benefits are subject to periodic review and adjustment at the discretion of Auckland Zoo.
- Members can visit anytime seven days a week for 364 days a year except in special circumstances where bookings are enforced (at no extra charge to the member).
- Adults 15+ years, Senior 65+ years, Child 4–14 years, Cub 0–3 years.
- To become an individual member you must be over 15 years.
- Discount to Kelly Tarlton's applies to one child and/or adult admission.
- A 25% discount will be applied for any member that wishes to renew their membership for another year. The discount doesn't apply to members who have let their memberships lapse for more than 3 years.
- Standard **Auckland Zoo Terms and Conditions** of entry apply.
- The discount on Zoo entry for friends and family applies to adult and child admission prices only, and is redeemed by presenting your pass at the cashier.
- Auckland Zoo will retain the information you have provided here, but will not disclose it to any third party.